Lecture 11

Biomedical Data: Privacy, Safety, Security, Data Protection

a.holzinger@tugraz.at

Tutor: markus.plass@student.tugraz.at

http://hci-kdd.org/biomedical-informatics-big-data
1. Intro: Computer Science meets Life Sciences, challenges, future directions
2. Back to the future: Fundamentals of Data, Information and Knowledge
3. Structured Data: Coding, Classification (ICD, SNOMED, MeSH, UMLS)
4. Biomedical Databases: Acquisition, Storage, Information Retrieval and Use
5. Semi structured and weakly structured data (structural homologies)
6. Multimedia Data Mining and Knowledge Discovery
7. Knowledge and Decision: Cognitive Science & Human-Computer Interaction
8. Biomedical Decision Making: Reasoning and Decision Support
9. Intelligent Information Visualization and Visual Analytics
10. Biomedical Information Systems and Medical Knowledge Management
11. Biomedical Data: Privacy, Safety and Security
Learning Goals: At the end of this 11th lecture you ...

- are able to determine between privacy, safety and security;
- know the famous IOM report “Why do accidents happen” and its influence on safety engineering;
- have a basic understanding of human error and are able to determine types of adverse events in medicine and health care;
- have seen some examples on how ubiquitous computing might contribute to enhancing patient safety;
- got an idea of the principles of context-aware patient safety;
- saw a recent approach about pseudonymization for privacy in e-health;
- are aware of the security characteristics of the popular personal health records;
Keywords of the 11th Lecture

- Adverse events
- Anonymization
- Context aware patient safety
- Faults and Human error
- Medical errors
- Privacy
- Pseudonymization
- Privacy aware machine learning
- Safety and Security
- Swiss-Cheese Model of human error
- Technical dependability
Acceptable Risk = the residual risk remaining after identification/reporting of hazards and the acceptance of those risks;

Adverse event = harmful, undesired effect resulting from a medication or other intervention such as surgery;

Anonymization = important method of de-identification to protect the privacy of health information (antonym: re-identification);

Authentication = to verify the identity of a user (or other entity, could also be another device), as a prerequisite to allow access to the system; also: to verify the integrity of the stored data to possible unauthorized modification;

Confidentiality = The rule dates back to at least the Hippocratic Oath: “Whatever, in connection with my professional service, or not in connection with it, I see or hear, in the life of man, which ought not to be spoken of abroad, I will not divulge, as reckoning that all such should be kept secret”;

Data protection = ensuring that personal data is not processed without the knowledge and the consent of the data owner (e.g. patient);

Data security = includes confidentiality, integrity, and availability of data, and helps to ensure privacy;

Hazard = the potential for adverse effects, but not the effect (accident) itself; hazards are just contributory events that might lead to a final adverse outcome;

Human fallibility = addresses the fundamental sensory, cognitive, and motor limitations of humans that predispose them to error;
k-Anonymity = an approach to counter linking attacks using quasi-identifiers, where a table satisfies k-anonymity if every record in the table is indistinguishable from at least k – 1 other records with respect to every set of quasi-identifier attributes; hence, for every combination of values of the quasi-identifiers in the k-anonymous table, there are at least k records that share those values, which ensures that individuals cannot be uniquely identified by linking attacks;

Medical error = any kind of adverse effect of care, whether or not harmful to the patient; including inaccurateness, incompleteness of a diagnosis, treatment etc.;

Nomen nescio (N.N) = used to signify an anonymous non-specific person;

Patient safety = in healthcare this is the equivalent of systems safety in industry;

Personally-identifying information = can be used to connect a medical record back to an identified person;

Prevention = any action directed to preventing illness and promoting health to reduce the need for secondary or tertiary health care; including the assessment of disease risk and raising public health awareness;

Privacy = (US pron. “prai ...”; UK pron. “pri ...”; from Latin: privatus “separated from the rest”, is the individual rights of people to protect their personal life and matters from the outside world;

Privacy policy = organizational access rules and obligations on privacy, use and disclosure of data;
Protected health information (PHI) = any info on e.g. health status, treatments or even payment details for health care which may be linked back to a particular person;

Pseudonymisation = procedure where (some) identifying fields within a data record are replaced by artificial identifiers (pseudonyms) in order to render the patient record less identifying;

Quasi-Identifiers = sets of attributes (e.g. gender, date of birth, and zip code) that can be linked with external data so that it is possible to identify individuals out of the population;

Safety = any protection from any harm, injury, or damage;

Safety engineering = is an applied science strongly related to systems engineering / industrial engineering and the subset System Safety Engineering. Safety engineering assures that a life-critical system behaves as needed even when components fail.

Safety risk management = follows the process defined in the ISO 14971 standard (see Lecture 12)

Safety-critical systems research = interdisciplinary field of systems research, software engineering and cognitive psychology to improve safety in high-risk environments; such technologies cannot be studied in isolation from human factors and the contexts and environments in which they are used;

Security = (in terms of computer, data, information security) means protecting from unauthorized access, use, modification, disruption or destruction etc.;

Sensitive data = According to EC definition it encompasses all data concerning health of a person;

Swiss-Cheese Model = used to analyze the causes of systematic failures or accidents in aviation, engineering and healthcare; it describes accident causation as a series of events which must occur in a specific order and manner for an accident to occur;
Key Challenges

- Sensitive, Personal Health Data
- Mobile solutions, Cloud solutions
- Primary use of Data
- Secondary use of Data for Research
- In the medical area ALL aspects require strict

Privacy, Safety, Security and Data Protection!

Safety first ...
Slide 11-2 We start with thinking about safety first ...

http://ngadventure.typepad.com/blog/news-k2-death-trap-is-sec.html
Exposure of catastrophes - associated deaths

The size of the box represents the range of risk in which a given barrier is active. Reduction of risk beyond the maximum range of a barrier presupposes crossing this barrier. Shaded boxes represent the 5 system barriers. ASA = American Society of Anesthesiologists.

- **Safety** = any protection from harm, injury, or damage;
- Data Protection = all measures to ensure availability and integrity of data
- **Privacy** = (US pron. “prai ...”; UK pron. “pri ...”; from Latin: privatus "separated from the rest", are the individual rights of people to protect their personal life and matters Confidentiality = secrecy (“ärztliche Schweigepflicht”)

- **Availability** = \( p(x) \) that a system is operational at a given time, i.e. the amount of time a device is actually operating as the percentage of total time it should be operating;
- **Reliability** = the probability that a system will produce correct outputs up to some given time;
- **Security** = (in terms of computer, data, information security) means protecting from unauthorized access, use, modification, disruption or destruction etc.;
- **Dependability** = the system property that integrates such attributes as reliability, availability, safety, security, survivability, maintainability (see slide 11-22);
One jumbo jet crash every day

To err is human: building a safer health system. 
Washington (DC), National Academy Press.
The impact of the “To err is human” IOM study

Patient safety publications before and after publication of the IOM report “To Err is Human”.

Patient safety research before and after publication of the IOM report “To Err is Human”. Number of patient safety research publications and research awards per 100,000 MEDLINE publications and 100,000 federally funded biomedical research awards.

Deaths from avoidable medical error more than double in past decade, investigation shows

By Katherine Harmon | Aug 10, 2009 06:45 PM | 28

Preventable medical mistakes and infections are responsible for about 200,000 deaths in the U.S. each year, according to an investigation by the Hearst media corporation. The report comes 10 years after the Institute of Medicine’s “To Err Is Human” analysis, which found that 44,000 to 98,000 people were dying annually due to these errors and called for the medical community and government to cut that number in half by 2004.

The precise number of these deaths is still unknown because many states lack a standard or mandatory reporting system for injuries due to medical mistakes. The investigative team gathered disparate medical records, legal documents, personnel files and reports and analyzed databases to arrive at its estimate.
What do you see in this picture?
Integration of a correct surgery site protocol into a daily patient care model is a useful step in preventing occurrences of wrong site dermatologic surgery.


3 Modules:
AERFMI = Adverse Events Reporting Forms in Medical Imaging
AERMMI = Adverse Events Manager Reports in Medical Imaging
AEKMMI = Adverse Events Knowledge Manager in Medical Imaging

Rodrigues et al. (2010)
Total risk = identified + unidentified risks.

Identified risk = determined through various analysis techniques. The first task of system safety is to identify, within practical limitations, all possible risks. This step precedes determine the significance of the risk (severity) and the likelihood of its occurrence (hazard probability). The time and costs of analysis efforts, the quality of the safety program, and the state of technology impact the number of risks identified.

Unidentified risk is the risk not yet identified. Some unidentified risks are subsequently identified when a mishap occurs. Some risk is never known.

Unacceptable risk is that risk which cannot be tolerated by the managing activity. It is a subset of identified risk that must be eliminated or controlled.

Acceptable risk is the part of identified risk that is allowed to persist without further engineering or management action. Making this decision is a difficult yet necessary responsibility of the managing activity. This decision is made with full knowledge that it is the user who is exposed to this risk.

Residual risk is the risk left over after system safety efforts have been fully employed. It is not necessarily the same as acceptable risk. Residual risk is the sum of acceptable risk and unidentified risk. This is the total risk passed on to the user.

Note: Now just definitions, refer to risk management in Lecture 12.
Slide 11-15 Improving Safety with IT – Example Mobile

Improving Safety with Information Technology.
New England Journal of Medicine, 348, 25, 2526-2534.
Slide 11-16: Enhancing Patient Safety with ubiquitous devices

1) **Protection precautions:**
   1) vulnerability to eavesdropping,
   2) traffic analysis,
   3) spoofing and denial of service.
   4) Security objectives, such as confidentiality, integrity, availability, authentication, authorization, nonrepudiation and anonymity are *not* achieved unless special security mechanisms are integrated into the system.

2) **Confidentiality:** the communication between reader and tag is unprotected, except of high-end systems (ISO 14443). Consequently, eavesdroppers can listen in if they are in immediate vicinity.

3) **Integrity:** With the exception of high-end systems which use message authentication codes (MACs), the integrity of transmitted information cannot be assured. Checksums (cyclic redundancy checks, CRCs) are used, but protect only against random failures. The writable tag memory can be manipulated if access control is not implemented.

Clinical Example: Context-aware patient safety 1/2

Bardram & Norskov (2008)
(1) measuring risk and planning the ideal defense model,

(2) assessing the model against the real behavior of professionals, and modifying the model or inducing a change in behavior when there are gaps,

(3) adopting a better micro- and macro-organization,

(4) gradually re-introducing within the rather rigid, prescriptive system built in steps 1–3 some level of resilience enabling it to adapt to crises and exceptional situations

## Types of adverse events in medicine and care


<table>
<thead>
<tr>
<th>Number</th>
<th>Events</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Sentinel event</td>
<td>The case is not anticipative death, lose any abilities in normal processing, or such that the patient kills himself, the thief takes baby, blood transfusion or blood type incompatible cause hemolysis, or person or operation position identify wrong et al.</td>
</tr>
<tr>
<td>2</td>
<td>Accident</td>
<td>The person is not intentionally, indiscriminately, or unsuitable behavior that forms un-expect or unfortunate events.</td>
</tr>
<tr>
<td>3</td>
<td>Incident</td>
<td>Manual error or equipment shutdown causes fault of processing sporadically. No matter what, operation of the system was broken.</td>
</tr>
<tr>
<td>4</td>
<td>Critical incident</td>
<td>If the event, that was manual error or equipment shutdown, does not timely discovery or correction. The event maybe causes serious result such as extension</td>
</tr>
<tr>
<td>5</td>
<td>Incident reporting</td>
<td>To record all un-normal processing and treatment different with normal processing in hospital.</td>
</tr>
<tr>
<td>6</td>
<td>Near miss</td>
<td>Due to un-expect or immediately action makes who has not happen accident, harm, or disease about the patient.</td>
</tr>
<tr>
<td>7</td>
<td>Medical adverse event</td>
<td>The event causes harm on body of patient, extends hospital day, loses any abilities, or death. But causing the event not come from original disease.</td>
</tr>
<tr>
<td>8</td>
<td>No harm event</td>
<td>The event had happen on patient, but has not caused anything or a bit harm.</td>
</tr>
<tr>
<td>9</td>
<td>Preventable - avoidable adverse event</td>
<td>The related employee had done use specify processing that can avoid harm for patients, but related employee still mistake to cause adverse event.</td>
</tr>
<tr>
<td>10</td>
<td>High-alert drugs</td>
<td>The event maybe cause critical harm to patient result from un-normal use or manage drugs.</td>
</tr>
</tbody>
</table>
| 11     | Adverse drug reaction, ADR    | Patients usually not expect serious reaction for using drugs or one of list below entry (notice: about ADR announce ,that was when patient takes medicine cause expect response, were the ability of encouraged):  
  - Do not using any drugs (drugs were either therapy nor diagnosis)  
  - To change medicine therapy  
  - To adjust dosage (to adjust a bit dosage)  
  - Go to hospital over night  
  - Extension in hospital day  
  - Assisted therapy  
  - Causing diagnosis complicated  
  - Producing negative effect  
  Result in temporary or permanent harm(disabled or death) |
| 12     | Adverse drug event, ADE       | Because the patient take medicine or medical employee has not get medicine result in the event. |
Amalberti et al. (2005) distinguished between a limited number of clinical domains that can achieve ultrasafety and sectors in which a certain level of risk is inherent – and cannot be reduced!
Toward a strategic view on safety in health care

Data ...
Anonymization: Personal data cannot be re-identified (e.g. k-Anonymization)

Pseudonymization: The personal data is replaced by a "pseudonym", which allows later tracking back to the source data (re-identification)
Three-Layer Based Security Model

Pseudonymization of Information for Privacy

Note: Similar to authorization, a user affiliation requires that both the patient as data owner and the trusted relative as affiliated user are authenticated at the same workstation. Consequently, both user identifiers are transferred to the pseudonymization server where they are encrypted with both the users’ inner symmetric keys. The patient’s inner private key is also encrypted with the relative’s inner symmetric key, and all elements are stored in the pseudonymization metadata storage as affiliation relation.

Example: private personal health record

http://healthbutler.com/

https://www.healthcompanion.com
Example for component relationships 2/4

Fox et al. (2011)
Slide 11-38 Widget collaboration sequence 3/4

Single composed application

Publishing widget

Sqwelch: Default.html: receiver()

Sqwelch.com

Subscribing widget: receiver()

postMessage(payload)

Sempublishpost(payload)

loop

[for each payload]

[widgettrust=false]

Alert("No widget trust")

postMessage(payload, DOM/widgetid)

Trusts, payloads

Fox et al. (2011)
Fox et al. (2011)
Machine Learning and Data Privacy ...
WE CHECKED YOUR CONFIDENTIAL MEDICAL RECORDS ON THE INTERNET. CHEESE AND ANCHOVIES WOULD BE BAD FOR YOU, SO WE LEFT THEM OFF.
Privacy Principles

- Lawfulness and fairness
- Necessity of data collection and processing
- Purpose specification and purpose binding
- There are no "non-sensitive" data
- Transparency
- Data subject’s right to information correction, erasure or blocking of incorrect/ illegally stored data
- Supervision (= control by independent data protection authority) & sanctions
- Adequate organizational and technical safeguards

**Privacy protection can be undertaken by:**
- Privacy and data protection laws promoted by government
- Self-regulation for fair information practices by codes of conducts promoted by businesses
- Privacy-enhancing technologies (PETs) adopted by individuals
- Privacy education of consumers and IT professionals

Example: Differentially Private Kernel Learning

(a) Interactive Model

(b) Semi-interactive model

(c) Non-interactive Model
Simplest Privacy Metric

- The larger the set of indistinguishable entities, the lower probability of identifying any one of them

"Hiding in a crowd"

Less anonymous (1/4)

More anonymous (1/n)

Anonymity set $A$

$A = \{(s_1, p_1), (s_2, p_2), \ldots, (s_n, p_n)\}$

$s_i$: subject $i$ who might access private data

or: $i$-th possible value for a private data attribute

$p_i$: probability that $s_i$ accessed private data

or: probability that the attribute assumes the $i$-th possible value

More details see: Bharat K. Bharava (2003), Purdue University
Effective Anonymity Set Size

- Effective anonymity set size is calculated by

\[ L = |A| \sum_{i=1}^{\frac{|A|}{\min p_i}} \frac{1}{|A|} \]

Maximum value of L is \( |A| \) iff all \( p_i = \frac{1}{|A|} \)
L below maximum when distribution is skewed
skewed when \( p_i \) have different values

Deficiency:
L does not consider violator’s *learning* behavior
Example: Entropy

- Remember: Entropy measures the randomness (uncertainty) – here private data
- Violator gains more information -> entropy decreases!
- Metric: Compare the current entropy value with its maximum value and the difference shows how much information has been leaked
- Privacy loss $D(A,t)$ at time $t$, when a subset of attribute values $A$ might have been disclosed:

$$D(A,t) = H^*(A) - H(A,t)$$

Where:

- $H^*(A)$ – the maximum entropy
- Computed when probability distribution of $p_i$’s is uniform
- $H(A,t)$ is entropy at time $t$
- $w_j$ – weights capturing relative privacy “value” of attributes
Example: k-Anonymization of Medical Data

87% of the population in the USA can be uniquely re-identified by Zip-Code, Gender and date of birth

K-Anonymity ... not fully protected against attribute disclosure

L-Diversity ... extension requiring that the values of all confidential attributes within a group of $k$ sets contain at least $l$ clearly distinct values

t-Closeness ... extension requiring that the distribution of the confidential attribute within a group of $k$ records is similar to the confidential attribute in the whole data set
Three Examples of Freeware

- Argus: http://neon.vb.cbs.nl/casc
- ARX: http://arx.deidentifier.org
- sdcTable: http://cran.r-project.org/web/packages/sdcTable/
- Production of Open Data Sets
- Design of Synthetic data sets
- Privacy preserving ML, DM & KDD
- Data leak detection
- Data citation
- Differential privacy
- Anonymization and pseudonymization
- Securing expert-in-the-loop machine learning systems
- Evaluation and benchmarking
Privacy, Security, Safety and Data Protection are of enormous **increasing importance** in the future.

- Trend to **mobile and cloud** computing approaches.
- EHR are the fastest growing application which concern data privacy and **informed patient consent**.
- Personal health data are being stored for the purpose of maintaining a **life-long health record**.
- **Secondary use** of data, providing patient data for research.
- Production of **Open Data** to support international research efforts (e.g. cancer) without boundaries.
- **Data citation** approaches are needed for full transparency and replicability of research ...
Thank you!
Sample Questions (1)

- What is the core essence of the famous IOM report “Why do accidents happen”?
- What is a typical ultrasafe system – what is an example for a high risk activity?
- Which influence had the IOM report on safety engineering?
- What are the differences between the concepts of Privacy, Security and Safety?
- Why is privacy important in the health care domain?
- How do you classify errors when following the Eindhoven Classification Model?
- Please describe the basic architecture of a adverse event reporting and learning system?
- What is a typical example for medical errors?
- Please, explain the Swiss-Cheese Model of Human Error!
Sample Questions (2)

- What factors does the framework for understanding human error include?
- Which possibilities does ubiquitous computing offer to contribute towards enhancing patient safety?
- What different types of risk does the FAA System Safety Guideline explain?
- Ubiquitous computing offers benefits for health care, but which genuine security problems does ubiquitous computing bring?
- How can mobile computing device help in terms of patient safety?
- What is a context-aware patient safety approach?
- How can we describe patient safety both quantitatively and qualitatively?
- What is technical dependability?
- Which types of technical faults can be determined?
Sample Questions (3)

- What types of adverse events can be discriminated in medicine and health care?
- How is the safety level (measurement) defined?
- Which factors contribute to ultrasafe health care?
- What are the typical requirements of any electronic patient record?
- Why is Pseudonymization important?
- What is the basic idea of k-Anonymization?
- What is a potential threat of private personal health records?
- Please describe the concept of a personal health record system!
- How would you analyze personal health record systems?
- What does a privacy policy describe?
- Which ethical issues are related to quality improvement?
Some Useful Links

- [http://www.ico.gov.uk](http://www.ico.gov.uk) (Information Commissioner’s Office in the UK)
- [http://www.dsk.gv.at/](http://www.dsk.gv.at/) (Österreichische Datenschutz Kommission)
- [http://videolectures.net/kdd09_mohammed_ahdcsbts](http://videolectures.net/kdd09_mohammed_ahdcsbts) (Anonymizing Healthcare Data: A Case Study on the Blood Transfusion Service)
Appendix: Advances in patient safety are hampered by ...

... the silo and insurance-driven approaches, and by the narrow timeframe used in AE detection and analysis. Many AEs occurring at strategic points escape scrutiny, and the impact of widely publicized insurance claims on public health is often greater than that of the immediate consequences of obvious errors.

Appendix: Example for a simple warning message

Appendix: Example for trust policies in HIS networks

Appendix: Example of new threats to health data privacy

A real-world example of cross-site information aggregation: The target patient “Jean” has profiles on two online medical social networking sites (1) and (2). By comparing the attributes from both profiles, the adversary can link the two with high confidence. The attacker can use the attribute values to get more profiles of the target through searching the Web (3) and other online public data sets (4 and 5). By aggregating and associating the five profiles, Jean’s full name, date of birth, husband’s name, home address, home phone and cell phone number, two email addresses, occupation, medical information including lab test results are disclosed!

1) Privacy Policy
   - 0. The Privacy Policy is not visible or not accessible.
   - 1. The Privacy Policy is accessed by clicking one link.
   - 2. The Privacy Policy is accessed by clicking two or more links.

2) Data Source
   - 0. Not indicated.
   - 1. User.
   - 2. User healthcare provider.
   - 3. User and his/her healthcare providers.
   - 4. User, other authorized users and other services/programs.
   - 5. Self-monitoring devices connected with the user.

3) Data Management
   - 0. Not indicated.
   - 1. Data user.
   - 2. Data user and his/her family data.

4) Access management
   - 0. Not indicated.
   - 1. Other users and services/programs.
   - 3. Other users.
   - 4. Other users, healthcare professionals and services/programs.
5) Access audit
   - 0. No.
   - 1. Yes.

6) Data access without the end user's permission
   - 0. Not indicated.
   - 1. Information related to the accesses.
   - 2. De-identified user information.
   - 3. Information related to the accesses and de-identified user information.
   - 4. Information related to the accesses and identified user information.

7) Security measures
   - 0. Not indicated.
   - 1. Physical security measures.
   - 2. Electronic security measures.
   - 3. Physical security measures and electronic security measures.

8) Changes in Privacy Policy
   - 0. Not indicated.
   - 1. Changes are notified to users.
   - 2. Changes are announced on home page.
   - 3. Changes are notified to users and changes are announced on home page.
   - 4. Changes may not be notified.

9) Standards
   - 0. Not indicated.
   - 1. HIPAA is mentioned.
   - 2. System is covered by HONcode (HON = Health on the Net).
   - 3. HIPAA is mentioned and system is covered by HONcode.
### Slide 11-43 Overview Personal Health Records (PHR)

<table>
<thead>
<tr>
<th>Tool</th>
<th>PL</th>
<th>DS</th>
<th>DM</th>
<th>AM</th>
<th>AA</th>
<th>DA</th>
<th>SM</th>
<th>CP</th>
<th>S</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Google Health</td>
<td>1</td>
<td>4</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>3</td>
<td>3</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>2. ZebraHealth</td>
<td>2</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>3</td>
<td>4</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>3. myHealthFolders</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>3</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>4. Keas</td>
<td>1</td>
<td>4</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>3</td>
<td>3</td>
<td>0</td>
</tr>
<tr>
<td>5. EMRy Stick Personal Health Record</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>6. My HealthVet</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>7. myMediConnect</td>
<td>0</td>
<td>3</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>3</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>8. MyChart</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>4</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>9. MediciAlert</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>3</td>
<td>0</td>
<td>2</td>
<td>3</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td><strong>10. Microsoft HealthVault</strong></td>
<td><strong>1</strong></td>
<td><strong>4</strong></td>
<td><strong>1</strong></td>
<td><strong>4</strong></td>
<td><strong>1</strong></td>
<td><strong>1</strong></td>
<td><strong>3</strong></td>
<td><strong>2</strong></td>
<td><strong>3</strong></td>
</tr>
<tr>
<td>11. MediCompass</td>
<td>1</td>
<td>5</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>2</td>
<td>3</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>12. TeleMedical</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>13. Health Butler</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>14. NoMoreClipboard.com</td>
<td>1</td>
<td>3</td>
<td>2</td>
<td>2</td>
<td>1</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>15. MiVIA</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>3</td>
<td>3</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>16. iHealthRecord</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>17. Dr. I-Net</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>3</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>18. My Doclopedia PHR</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>3</td>
<td>2</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>19. dLife</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>4</td>
<td>2</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>20. RememberItNow!</td>
<td>1</td>
<td>4</td>
<td>1</td>
<td>4</td>
<td>1</td>
<td>3</td>
<td>2</td>
<td>3</td>
<td>0</td>
</tr>
<tr>
<td>21. MedsFile</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>4</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>22. Juniper Health</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>2</td>
<td>3</td>
<td>2</td>
<td>0</td>
</tr>
</tbody>
</table>

Legend: PL = Privacy policy location; DS = Data source; DM = Data managed; AM = Access management; AA = Access audit; DA = Data accessed without the user's permission; SM = Security measures; CP = Changes in privacy policy; S = Standards

Carrión et al. (2011)
Tapp et al. (2009) Quality improvement in primary care: ethical issues explored.

*International Journal of Health Care Quality Assurance, 22, 1, 8-29.*